

ValueService

Maintenance Solutions for Commercial Marine



Less cost, less risk,
less worry – more success.



mtu ValueCare

MTU is one of the world's leading providers of diesel engine and propulsion systems.

MTU engines and systems have proven their value in millions of hours of operation on oceans, seas, and rivers worldwide. At MTU, value is measured in more than price. Reliability, longevity, durability and quality are all part of the value equation and MTU is the solution. The choice of an MTU engine and system is the choice of excellence. The care you choose should reflect that same high standard. ValueService provides a complete solutions package of customized services designed to optimize the value of your investment. It reflects the premium quality that you can expect from MTU and our authorized distributors.

With our maintenance solutions Customized Care, Extended Coverage and Annual Check, we offer professional maintenance and repair services by MTU experts worldwide.

CUSTOMIZED CARE

The unconditional reliability of your engine is important for optimizing lifecycle costs and protecting your investment. MTU is committed to your support. Customized Care – professional maintenance solutions from MTU – makes it easy to plan the cost of maintenance throughout your engine's lifecycle. The details, terms and periods of each package are precisely tailored to match your individual needs, maximizing cost certainty and availability.

Customized Care offers a complete range of services. Professional maintenance is performed by MTU certified technicians, using only genuine MTU new or remanufactured spare parts. Our global network of service locations means you're never far from an authorized MTU distributor or dealer. We're fully accessible, with a 24/7 Customer Assistance Center and support available worldwide from our MTU service network.

Customized Care – Preventive

Includes all scheduled, preventive maintenance activities. Regular preventive on-site maintenance is performed in order to minimize the risk of operational failures. The complete listing of all tasks is specified in the applicable Maintenance Schedule. MTU utilizes the most current product enhancements and modification standards where applicable.

Customized Care – All inclusive

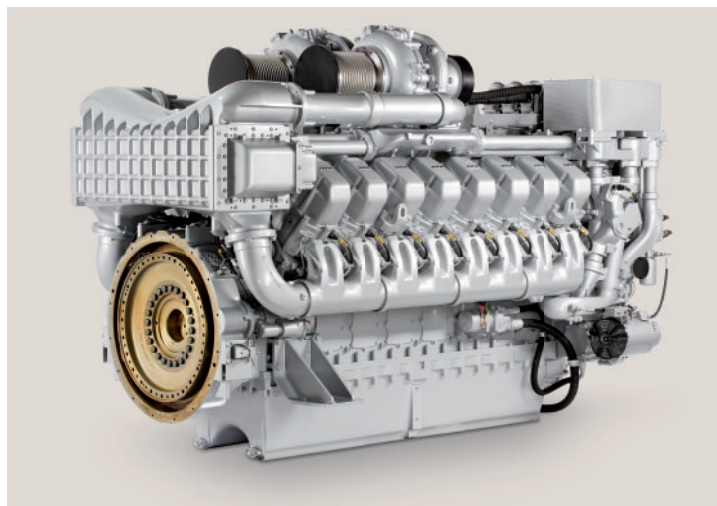
Covers all unscheduled, corrective maintenance activities in addition to preventive maintenance, including:

- Troubleshooting and fault clearance
- Provision of required components
- Replacement of failed components

Benefits

- Increased flexibility and reduced administration
- Optimized availability
- Optimum scheduling with reduced fixed costs
- Professional repairs by MTU experts with all necessary know-how
- Complete product range of service offerings including ValueSpares genuine new parts or ValueExchange remanufactured parts
- 24/7 Customer Assistance Center, with worldwide support available through our global MTU service network

Customized Care is available for new MTU engines, ValueExchange remanufactured engines and MTU overhauled engines of series 2000 and series 4000.



EXTENDED COVERAGE

Extended Coverage delivers peace of mind by covering the cost of unexpected repairs beyond your standard warranty, with coverage tailored specifically to meet your needs. During the extended coverage period, the cost of materials and labor are covered. Repairs with troubleshooting and fault clearance, provision of required components and replacement of failed components are included. To ensure quality, all repairs are conducted by knowledgeable MTU professionals.

Extended Coverage includes

- Professional repairs by MTU experts
- Troubleshooting and fault clearance
- Replacement of failed components
- Travel costs incurred in connection with repairs

Benefits

- Financial security against unexpected repairs
- Full transferability upon sale of the equipment
- Convenient service available from our global MTU service network

Extended Coverage is available for new, ValueExchange remanufactured and MTU overhauled Series 60, Series 2000 and Series 4000 engines.

ANNUAL CHECK

A regular professional inspection of your MTU engines and systems by MTU experts, allowing you to identify and address problems early. It ensures effective preventive maintenance, helping you save on repairs or unexpected downtime, optimizing your engine's performance and longevity. MTU service technicians inspect the maintenance condition and determine whether any additional maintenance or repairs are required. The process includes visual engine inspection; test run and leak check; on-site engine oil and coolant analysis; diagnostic evaluation and reporting; and evaluation of the effectiveness of your maintenance program.

For detailed information please contact your local service center.

MTU Friedrichshafen GmbH | MTU Asia Pte Ltd | MTU America Inc.
Rolls-Royce Power Systems Companies

www.mtu-online.com